



**NotifySCM**  
Secure Content Management

Back Up and Restore  
**NotifySCM Databases**



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## 1 OVERVIEW

This document describes how to back up the NotifySCM database and how to restore it in the event of a crash.

## 2 BACKUP THE DATABASES

### 2.1 Start the database manager

- On Windows, launch [NotifySCM\_HOME]\databases\db\_manager.bat
- On Linux, execute [NotifySCM\_HOME]\databases\db\_manager.sh

Once started, the IJ prompt should be displayed along with connections information:

-----  
TO CONNECT TO A DATABASE, USE ONE OF THE FOLLOWING COMMANDS:  
-----

To manage NotifySCM Security Server Database:

```
connect 'jdbc:derby://localhost:1527/sense-sec-  
server;bootPassword=myPassword;user=sense_sec;password=myPassword;';
```

To manage NotifySCM Desk Config Database (if installed):

```
connect 'jdbc:derby://localhost:1527/sense-pim-  
server;bootPassword=myPassword;user=sense_pim;password=myPassword;';
```

-----  
TO DISCONNECT FROM A DATABASE, TYPE:  
-----

```
disconnect;
```

-----  
TO QUIT, TYPE:  
-----

```
exit;
```

```
-----  
ij version 10.11  
ij>
```

### 2.2 Connect to the database

Simply copy/paste the displayed command according to the database you want to backup:

```
ij> connect 'jdbc:derby://localhost:1527/sense-sec-  
server;bootPassword=myPassword;user=sense_sec;password=myPassword;';
```

Press the “Enter” key. If the connection succeeds, IJ will display a new prompt line:

```
ij>
```



## 2.3 Execute the backup command

Once connected, execute the following command to backup the database to a selected location (D:\Backup\2017-03-03\ in our example):

```
ij> CALL SYSCS_UTIL.SYSCS_BACKUP_DATABASE('D:\Backup\2017-03-03');
```

Press the “Enter” key. If the command succeeds, this is what will be displayed:

```
Statement executed.  
ij>
```

## 2.4 Disconnect from the database

You can now disconnect from the database with this command:

```
ij> disconnect;
```

Press the “Enter” key. IJ will display a new prompt line:

```
ij>
```

You can now connect to the other database or quit the DB Manager.

## 2.5 Exit the database manager

Run the following command to close the DB manager:

```
ij> exit;
```

# 3 RESTORE THE DATABASE

## 3.1 Stop SENSE Services

To restore the database, it is important to shut down the NotifySCM server. Otherwise, the server will lock the database files preventing them from being replaced by the restoration.

- On Windows:
  - Launch the Microsoft Windows Services Console (services.msc)
  - Stop “SENSE-SERVER” service
  - Stop “SENSE-DB” service
- On Linux:
  - Open a shell prompt
  - Execute command: `systemctl stop tomcat`



- Execute command: `systemctl stop derby`

### 3.2 Start the database manager

Follow the instructions from 2.1.

### 3.3 Connect to the database with restore command

```
ij> connect 'jdbc:derby://localhost:1527/sense-sec-  
server;bootPassword=myPassword;user=sense_sec;password=myPassword;restoreFrom=D:\Backup\2017-03-03\sense-sec-  
server;'
```

No confirmation/error message is logged by the command. Only a new prompt line will be displayed at the end of the restore process.

### 3.4 Disconnect from the database

Follow the instructions from 2.4.

### 3.5 Exit the database manager

Follow the instructions from 2.5.

### 3.6 Start SENSE Services

Please note that is important to start the database service before starting the application server.

- On Windows:
  - Launch the Microsoft Windows Services Console (`services.msc`)
  - Start "SENSE-DB" service
  - Start "SENSE-SERVER" service
- On Linux:
  - Open a shell prompt
  - Execute command: `systemctl start derby`
  - Execute command: `systemctl start tomcat`