



NotifySCM
Secure Content Management

User guide
NotifySCM Android Installation



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1 REQUIREMENTS

This user guide provides instruction on how to install, update, or delete the NotifySCM Android application.

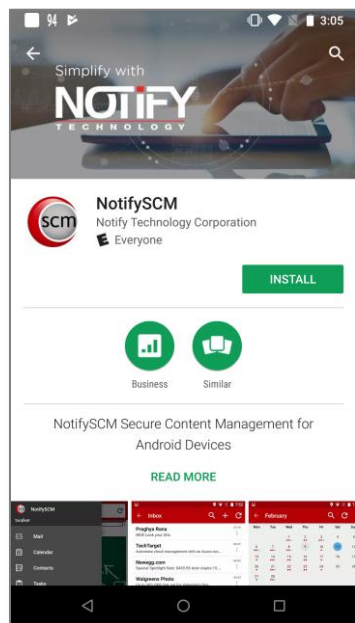
Requirements include:

- Android device with OS version 4.4 or higher (high-end devices are recommended)
- High speed internet connection through WiFi or 3G access
- The device must not be rooted

2 INSTALLING NOTIFYSCM

Installation from the Google Play Store

Tap the Google Play Store icon on your device's Home screen and search for *NotifySCM Workspace*.



Tap **Install** to start the download and installation of the application.

When the download is completed, the NotifySCM icon appears on the device Home screen.



Installation for an In-House Distribution Server

Before you begin, verify with your administrator that your user information has been added to the NotifySCM server.

Trust the Enterprise Certificate

Adjust your device settings to allow installation of the app from the NotifySCM portal.

- From the device Home screen, tap **Settings > Security**.
- Enable the **Unknown sources** option and accept the terms.

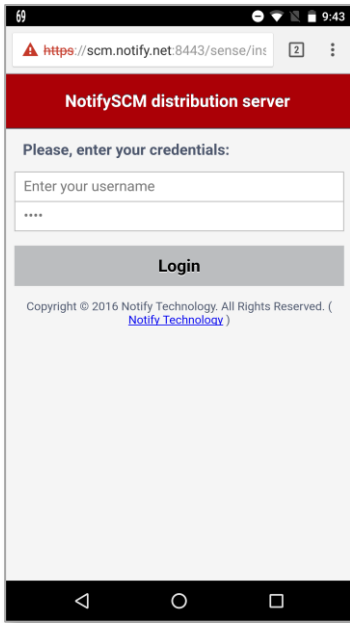
Note: Menu location might vary depending on the Android operating system you are running. The option could also be under **Settings > Applications** or **Settings > Device**.

Install the App

Open a browser on your phone and navigate to the web address provided by your IT administrator.

It will look something like this: <https://yourdomain.com/sense/install>

OR if using a defined port number other than 8443: <https://yourdomain.com:<port#>/sense/install>

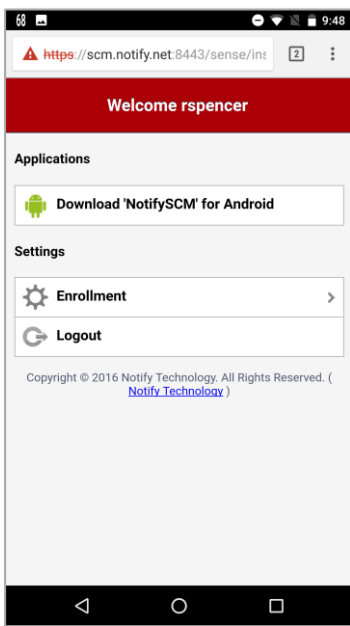


Install the App (continued)

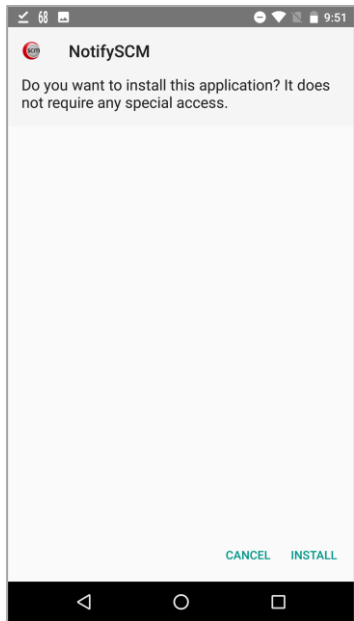
At the login screen, enter your username and password.

Tap the **Login** button.

(Note: If you are returned to the login screen, you may need to go to *Settings* and accepted or allow the cookies for your browser.)



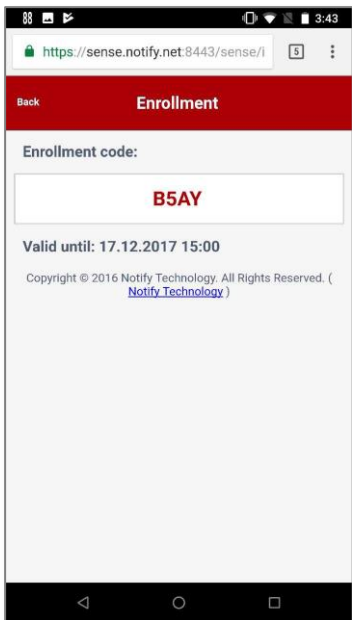
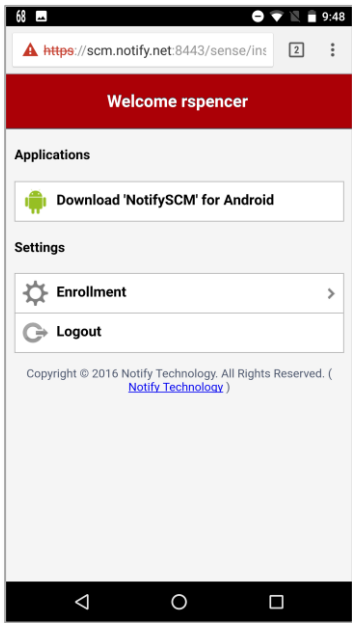
Tap **Download 'NotifySCM' for Android**.



When the download is complete, pull down the Android Notifications screen and select the **NotifySCM** application.

Tap **Install** to initiate the installation.

3 ENROLLING NOTIFYSCM



Obtain an Enrollment Code

If you are enrolling for the first time, you will need to log into the web server to obtain your enrollment code.

Open the browser on your phone and navigate to the web address provided by your IT administrator. It will look something like this:

<https://yourdomain.com/sense/install>

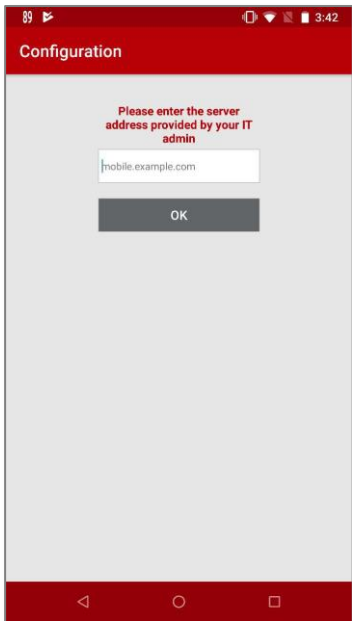
OR if using a defined port number other than 8443:

<https://yourdomain.com:<port#>/sense/install>

Tap **Enrollment**.

If an enrollment code is not displayed, tap the **Request code** button (if the option is given) to generate one or ask your IT administrator to generate one for you.

Copy the code or write it down so that you can enter it during the initial enrollment of the app.



Enroll the Application

Launch the NotifySCM application from the device Home screen.

Enter the server address provided by your IT administrator and tap **Verify**.

Example: mobile.example.com



Enter your credentials on the enrollment screen.

- **Username**
- **Password**

Paste or enter the **Enrollment code** you retrieved from the web server.

Once you have enrolled the application, launching the NotifySCM app will take you directly to a login screen where only a password is required.



4 UN-ENROLLING NOTIFYSCM

Un-enrolling the application can be used as an effective troubleshooting tactic. If for any reason the user is no longer able to enroll or login, or IT administrator actions have been unsuccessful in resolving an issue, un-enrollment might provide a last resort solution.

On an Android device, erasing the application's data will effectively un-enroll the application. The steps outlined below are applicable for Samsung devices. *(Processes may vary on devices from other manufacturers.)*

1. Press and hold the NotifySCM icon.
2. Select **Application information**.
3. Select **Data storage**.
4. Select **Delete data**.

When you restart the application, you will be prompted to start the enrollment process.